

Account Tools

Account Tools

Overview

1 | Change Password

Create a new password

2 | Current Statement

View, print or export your current open statements

3 | Customer Resources

See additional webstore resources such as video tutorials and guides

4 | Invoices & Shipments

Look up previous and current invoices and shipments (If you are looking for a serial number of a specific product you recently purchased that can be found here)

5 | Open Backorders

View items that are currently on backorder

6 | Privacy Settings

Update privacy settings such as receiving marketing emails and exclusive offers

7 | Purchase History

Review previous purchases

The screenshot displays the Thermal Supply Inc. account page for user Darcy Lewis. The page is titled "Welcome, DARCY" and shows the user's email (dlewis@thermalsupply.com) and customer code (53722). The account tools section is highlighted with a red box and contains the following items:

- 1 | Change Password
- 2 | Current Statement
- 3 | Customer Resources
- 4 | Invoices & Shipments
- 5 | Open Backorders
- 6 | Privacy Settings
- 7 | Purchase History
- Recent Web Orders
- View Orders
- View Quotes
- Web Account Info
- Logout

Account Tools

Overview

8 | Recent Web Orders

Search through a list of your previous web orders by Order #, PO # or Order Date

9 | Track Orders

Track current orders

10 | View Orders

View all orders up to a year (to review orders placed over a year ago please contact your sales rep or local branch)

11 | View Quotes

Search any open quote by Quote #, PO # or Date (to turn a quote into an order contact your local branch)

12 | Web Account Info

View and make updates to your account information such as your email, phone number, password and more

13 | Logout

Logout of the account

f in Darcy (53722) Logout YOUR CART Website Feedback

Thermal ONLINE Products Brands Training Current Promotions Featured Shopping Contact Us My Account Search our store...

Welcome, DARCY
dlewis@thermalsupply.com (53722)

View and Pay Bill

Current Profile Change Account

DARCY LEWIS
dlewis@thermalsupply.com
Cust Code: 53722 | DARCY LEWIS
Edit Profile

Track My Order

Note: Searches according to PO Number will return results only if the associated order is "complete".

Search by Order, Invoice or PO #... Track Order

Your Recent Web Orders More

Show orders for the past 30 days (100 orders max)

There are no open orders for your account

Recent Company Orders More

No orders for the past 30 days

Shopping Tools Manage Favorite Links

- Favorites List
- Order Templates
- Search History
- Wish Lists
- Frequently Ordered Items
- Saved Carts
- Set Checkout Defaults

Account Tools Manage Favorite Links

- Change Password
- Customer Resources
- Open Backorders
- Purchase History
- Track Orders
- View Quotes
- Logout
- Current Statement
- Invoices & Shipments
- Privacy Settings
- Recent Web Orders
- View Orders
- Web Account Info

Account Tools

Manage Favorite Links

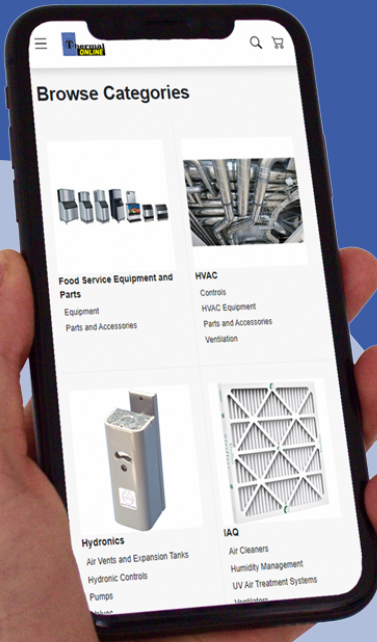
Manage Favorite Links

This feature is used to create shortcuts to your most-utilized tools.

- The Favorite Links will appear in the “**Current Profile**” section next to the account details
- To edit click “**Manage Favorite Links**”
- Select (or unselect) the stars next to the tools you'd like to add and click “**Done**” to save

The screenshot displays the user's account dashboard. In the 'Current Profile' section, a 'Favorite Links' box is visible, containing links to 'Favorites List', 'Order Templates', 'Current Statement', and 'Open Backorders'. In the 'Shopping Tools' section, a 'Manage Favorite Links' button is highlighted. Below this, a detailed view shows the 'Shopping Tools' and 'Account Tools' sections with stars next to various tools, and a 'Done' button to save selections.

Still Have Questions?



For additional questions, feedback, or to request a virtual tour of the website via Zoom or Microsoft Teams please reach out to our web team:

CONTACT

Darcy Lewis

dlewis@thermalsupply.com

801-664-3426